



2600 Maitland Center Pkwy.
Suite 300
Maitland, FL 32751
P.O. Drawer 200
Winter Park, FL
32790-0200
Tel: 407-740-8575
Fax: 407-740-0613
www.tminc.com

249796
201412A

March 31, 2014
Via Overnight Delivery

Clerk's Office
South Carolina Public Service Commission
101 Executive Center Dr.
Columbia, SC 29210

RE: Time Warner Cable Business LLC
SC Authorized Utility Representative

Dear Sir or Madam:

Enclosed please find a copy of the SC Authorized Utility Representative, filed on behalf of Time Warner Cable Business LLC. No check is enclosed as there are no remittance fees due.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Craig Neeld
Compliance Reporting Specialist

cc: Julie P. Laine - Time Warner Cable Business LLC
file: Time Warner Cable Business LLC - Reporting - South Carolina

CN/rh

STATE OF SOUTH CAROLINA

(Caption of Case)

BEFORE THE
PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

COVER LETTER

DOCKET
NUMBER: _____

(Please type or print)

Submitted by: Time Warner Cable Business LLC
Address: 60 Columbus Circle
New York, NY 10023

SC Bar Number: _____
Telephone: 212-364-8482
Fax: 704-973-6239
Other: _____
Email: julie.laine@twcable.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)

- ☐ Emergency Relief demanded in petition ☐ Request for item to be placed on Commission's Agenda expeditiously
- ☒ Other: Authorized Utility Representative

INDUSTRY (Check one)

- ☐ Electric
☐ Electric/Gas
☐ Electric/Telecommunications
☐ Electric/Water
☐ Electric/Water/Telecom.
☐ Electric/Water/Sewer
☐ Gas
☐ Railroad
☐ Sewer
☒ Telecommunications
☐ Transportation
☐ Water
☐ Water/Sewer
☐ Administrative Matter
☐ Other:

NATURE OF ACTION (Check all that Apply)

- | | | |
|--|--|--|
| <input type="checkbox"/> Affidavit | <input type="checkbox"/> Letter | <input type="checkbox"/> Request |
| <input type="checkbox"/> Agreement | <input type="checkbox"/> Memorandum | <input type="checkbox"/> Request for Certification |
| <input type="checkbox"/> Answer | <input type="checkbox"/> Motion | <input type="checkbox"/> Request for Investigation |
| <input type="checkbox"/> Appellate Review | <input type="checkbox"/> Objection | <input type="checkbox"/> Resale Agreement |
| <input type="checkbox"/> Application | <input type="checkbox"/> Petition | <input type="checkbox"/> Resale Amendment |
| <input type="checkbox"/> Brief | <input type="checkbox"/> Petition for Reconsideration | <input type="checkbox"/> Reservation Letter |
| <input type="checkbox"/> Certificate | <input type="checkbox"/> Petition for Rulemaking | <input type="checkbox"/> Response |
| <input type="checkbox"/> Comments | <input type="checkbox"/> Petition for Rule to Show Cause | <input type="checkbox"/> Response to Discovery |
| <input type="checkbox"/> Complaint | <input type="checkbox"/> Petition to Intervene | <input type="checkbox"/> Return to Petition |
| <input type="checkbox"/> Consent Order | <input type="checkbox"/> Petition to Intervene Out of Time | <input type="checkbox"/> Stipulation |
| <input type="checkbox"/> Discovery | <input type="checkbox"/> Prefiled Testimony | <input type="checkbox"/> Subpoena |
| <input type="checkbox"/> Exhibit | <input type="checkbox"/> Promotion | <input type="checkbox"/> Tariff |
| <input type="checkbox"/> Expedited Consideration | <input type="checkbox"/> Proposed Order | <input type="checkbox"/> Other: |
| <input type="checkbox"/> Interconnection Agreement | <input type="checkbox"/> Protest | |
| <input type="checkbox"/> Interconnection Amendment | <input type="checkbox"/> Publisher's Affidavit | |
| <input type="checkbox"/> Late-Filed Exhibit | <input checked="" type="checkbox"/> Report | |

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC ☒ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

Time Warner Cable Business LLC

Company Name

FEIN/SSN

203-328-4825

Dba/fka

Telephone #

60 Columbus Circle

Mailing Address

New York, NY 10023

City, State, Zip Code

60 Columbus Circle

Business Location

New York, NY 10023

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

Registered Agent: C T Corporation System

Mailing Address: 2 Office Park Court, Suite 103

City, State, Zip Code: Columbia, SC 29223

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

Charlene Keys 3347 Platt Springs Road West Columbia, SC 29170

A. General Manager (Include Address if different than above)

803-744-5497

803-744-5497

803-744-5497

Telephone Number

Telephone Number

Telephone Number

Matthew Wesley Brown

B. Customer Relations/Complaints Representative (Include Address if different than above)

919-654-4031

919-654-4031

919-654-4031

Telephone Number

Telephone Number

Telephone Number

David LaFrance

C1. Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above)

703-561-8841

703-561-8841

703-561-8841

Telephone Number

Telephone Number

Telephone Number

888-890-7515

C2. Customer Contact (Toll Free Number)

Matt Pavlik

D. Engineering Operations (Include address if different than above.)

803-251-5263

803-251-5263

803-251-5263

Telephone Number

Telephone Number

Telephone Number

E. Test and Repair (Include address if different than above.)

888-890-7515

888-890-7515

888-890-7515

Telephone Number

Telephone Number

Telephone Number

Customer Service - Request Customer Complaint or General Manager contacts listed above

F. Emergencies (During non-office hours)

888-890-7515

888-890-7515

888-890-7515

Telephone Number

Telephone Number

Telephone Number

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. **Julie P. Laine**
Regulatory Officer (Include Address if different than above)
 212-364-8482 212-364-8482 212-364-8482
 Telephone Number Telephone Number Telephone Number

H. **Dual Party Mailings (Name)**
 (Mailing Address)
 Telephone Number Telephone Number Telephone Number

I. **Julie P. Laine**
Interim LEC Fund Mailings (Name)
 60 Columbus Circle New York. NY 10023
 (Mailing Address)
 212-364-8482 212-364-8482 212-364-8482
 Telephone Number Telephone Number Telephone Number

J. **Ann Reitter**
Universal Service Fund Mailings (Name)
 7910 Crescent Executive Drive. Charlotte. NC 28217
 (Mailing Address)
 704-731-3123 704-731-3123 704-731-3123
 Telephone Number Telephone Number Telephone Number

K. **Ann Reitter**
Gross Receipts Mailings (Name)
 7910 Crescent Executive Drive. Charlotte. NC 28217
 (Mailing Address)
 704-731-3123 704-731-3123 704-731-3123
 Telephone Number Telephone Number Telephone Number

L. **Julie P. Laine**
Lifeline Mailings (Name)
 60 Columbus Circle New York. NY 10023
 (Mailing Address)
 212-364-8482 212-364-8482 212-364-8482
 Telephone Number Telephone Number Telephone Number

This form was completed by **TECHNOLOGIES MANAGEMENT INC**
AS ATTORNEY-IN-FACT
BY CAREY ROESEL, CONSULTANT

Title

Signature

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
 Post Office Drawer 11649
 Columbia, South Carolina 29211
And
 Office of Regulatory Staff
Attn: Jeanne Gordon
 1401 Main Street, Suite 900
 Columbia, South Carolina 29201